

**Our Room Manchester**  
**Support Worker - Male, Trans & Non-Binary Sex Workers**  
**Part-Time 3 days per week (22.5 Hours)**  
**Salary: £31,537 FTE - £18,922 Actual**

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Our Room is a collective, creative space for male, trans and non-binary sex workers. We are an arts and social care charity where creativity is at the heart of all we do. Through playfulness, challenge and creative adventures, we offer people a safe and welcoming space in which to try new things and become inspired.

Our artistic work is underpinned by practical support and advocacy, working with people on interconnected issues such as: housing, substance use, LGBTQIA+ rights, education & training, volunteering and money management.

To achieve all of this, we have a passionate and dedicated multidisciplinary team who are motivated by working collaboratively, openly and creatively. We consider the environmental impact of our work and aim to support and strengthen the sectors we work with by sharing our knowledge, experiences and ideas.

We are recruiting for the post of **Support Worker**. Based in central Manchester reporting to the Housing, Homelessness & Advocacy Lead, the successful candidate will work specifically with male, trans and non-binary sex workers. The candidate will work as part of a multi-disciplinary team to provide casework support for people with a range of multiple and complex needs including homelessness, sexual health, mental health and substance use, and to support delivery of our creative provision including weekly creative sessions and creative projects. The successful candidate will have the opportunity to specialise and take a leading role developing an element of Support and Advocacy, such as outreach, sexual health or mental health.

We **actively encourage** applications from people with lived experience of sex work. Our Room strives to be an equal opportunities employer and celebrates diversity. We particularly welcome applications from people with disabilities, Black, Asian or Minority Ethnic backgrounds, LGBTQ+ people and other disadvantaged groups.

### **How to Apply**

To apply please email a CV and Covering Letter (both maximum 2 pages) which details clearly how you meet the Job Specification to: [grant@ourroom.org.uk](mailto:grant@ourroom.org.uk) by Tuesday 7th of October 2025 5pm. Interviews will be held on Wednesday the 15<sup>th</sup> October 2025.

## **Job Description**

### **Support and Advocacy**

- Working with the Homelessness and Advocacy Lead to enhance and develop the delivery of health and social care support at Our Room.
- Complete initial assessments with new referrals to identify support needs and develop a support plan.
- Provide trauma-informed and person-centred support for a caseload of male, trans and non-binary sex workers with multiple and complex needs including housing, sexual health, mental health and substance use.
- Connect service users with relevant statutory and non-statutory support agencies to meet their needs and deliver their support plan.
- Demonstrate good partnership working with relevant support agencies, attending Multi-Disciplinary Team Meetings and advocating on behalf of service users to ensure their needs are met.
- Safely lone working on occasional out-call visits with service users.
- Facilitate weekly sexual health and substance use drop-in services delivered by external partner services.
- Carry out active risk assessment with service users and raise safeguarding concerns with line manager and appropriate support services when relevant.
- Provide service users with essential items from Our Room office stores, such as food, clothes, bus passes and condoms/lube.
- Using Our Room's case management system to take accurate and timely notes relevant to support of service users.
- Attend weekly case meetings.
- Be present in the office from Tuesday – Thursday 9am – 5pm to ensure the office is open and accessible by service users.
- You will also be required to work 1pm – 9pm every other Wednesday

### **Organisational**

- Support the delivery of creative provision by attending and participating in weekly creative sessions and supporting delivery of creative projects by encouraging and facilitating service users' engagement.
- Availability to work out of office hours to a) regularly support a weekly, Wednesday evening creative session and b) occasionally support the delivery of creative projects.
- Actively engage in the development and delivery of organisational aims through working collaboratively with colleagues and attending regular team meetings.
- Attend regular supervision with line manager as an opportunity to discuss delivery of the role and personal development.

- Attend monthly clinical supervision as an opportunity to reflect, learn and access support around the delivery of the role.
- Attend regular training sessions to support individual and organisational development.
- Representing the organisation at relevant external strategy meetings and feeding back relevant information to the team.
- Work in adherence to Our Room policy and procedures always.

## Benefits of Role

- Competitive salary
- Funded monthly supervision with a trained therapist.
- Supervision with line manager every six weeks to discuss cases, role and plan professional development.
- Access to regular team and individual training sessions.
- Bi-annual staff well-being day planned collaboratively within the team
- 30 days annual leave (pro rata) plus bank holidays.
- 4% employer pension contribution.

## Person Specification

### ESSENTIAL

- **Either**, experience working as a support worker for adults with multiple and complex needs, **or** Social Work degree or equivalent qualification.
- Experience of providing person-centred, trauma-informed support for adults with multiple and complex needs.
- Ability to build rapport with people with multiple and complex needs to create positive, supporting relationships.
- Experience completing assessments to identify support needs and develop support plans.
- Knowledge and understanding of support services relevant to adults with multiple and complex needs.
- Experience of multi-agency and partnership working focussed on identifying and meeting the needs of service users.
- Knowledge of adult safeguarding procedures and experience safeguarding adults with multiple and complex needs.
- Experience using a case management system to record delivery of support work.
- Experience of effective and safe lone working.
- Excellent oral and written communication skills.
- Ability to manage own workload and priorities.
- Ability to work 9am – 5pm in the office in the centre of Manchester.
- Ability to work occasional anti-social hours including evenings and weekends.

- Strong teamwork skills
- Strong IT skills.

## **DESIRABLE**

- 3 years-experience in a supporting role with adults with multiple and complex needs.
- Knowledge and understanding of the minority stress and barriers to accessing services experienced by people from the LGBTQ+/homeless/sex work communities.
- Experience working in an organisation focussed on the support of sex workers, LGBTQ+ individuals, and or sexual health services.
- Experience working or volunteering to deliver creative group sessions, or group sessions of another kind.
- Experience working within a multidisciplinary team.